# LA NET

# LA NET CASE STUDY

## THE CLIENT:

LA NET specialise in infrastructure and cloud services to help customers architect, and onboard their cloud services to ensure their platforms are robust and secure.

In doing this, they are able to help companies modernise and optimise with cloud services to be cost efficient.

## THE CHALLENGE:

As the client has been working with larger organisations including government organisations, LA NET needed to ensure and prove they are using quality and data security best practices.

LA NET saw the value of globally recognised frameworks such as ISO 9001 and 27001 respectfully for quality and data security. While LA NET tried to pursue this a couple of times themselves, they realised it's quite a big task to do alone. A task that would require experience and time.

At this point, they realised that now was the time to look for a specialist who could help them get through ISO9001 and ISO27001 and got in contact with NexGen Cyber.

## THE SOLUTION:

During their initial consultation with us, we discussed costs, timelines and outcomes with LA Net realising that to do their ISO certifications alone, the timeline would have taken around a year. When they came on board with us, they were completed within 6 months.

By the 4-month mark, both certifications were in place, with the following 2 months consisting of keeping on top of everything, ensuring that all policies and procedures were up to date and that everything was being used and documented correctly.

NexGen Cyber provided the client with the ISO certifications but that's not where it ends. LA NET have yearly renewals, and while they were really busy as a business, they are still able to keep on top of this with the support of our team.

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## THE SUCCESS:

LA NET has achieved both ISO certifications, showcasing their capability to handle clients with substantial data security needs, including NHS Trusts, government organisations, banks, and building societies.

These certifications demonstrate their commitment to best practices in data security, benefiting customers by ensuring secure standards.

LA NET continues to collaborate with NexGen Cyber on annual audits, maintaining compliance, accurate documentation, and readiness for renewal.

They value their dedicated auditor's support, which includes regular check-ins. ISO9001 has also improved their document organisation, allowing for a streamlined structure where all policies and procedures are easily accessible, with a document register tracking versions and renewal dates.

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## THE CLIENTS WORDS:

"       We partnered with NexGen Cyber for our ISO 9001 and ISO 27001 certifications, and the entire process has significantly enhanced our business operations and data security. Nexgen Cyber was incredibly easy to work with from the start. Their skilled auditors helped us streamline our processes and implement a comprehensive document structure and register that we now rely on. The certification process was painless and efficient, with the bulk of the required work completed within 3-4 months, a timeline much quicker than we could have managed on our own.

Achieving these certifications has made our business much more organised, structured, and secure. Working with Nexgen Cyber expedited our certification process and helped us structure our business processes. The ISO certifications have been invaluable in assuring our customers and prospects of our legitimacy and reliability as a company.

Mitesh Chauhan - Director, LA NET

**NexGen CYBER**